Your Discharge To Home - Your physician will provide post-procedure instructions regarding diet, rest, exercise, and medication. The Center's staff will provide you with a written summary of these instructions. We recommend that you take it easy for the first 24 hours after your procedure. The medications you received may affect your energy level, your ability to think clearly and make important decisions.

Post Procedure Follow-up - A nurse from the Surgicenter will call you the day after your surgery to check on your progress and discuss any questions or concerns that you may have.

Financial Arrangements - The Surgicenter charge for your procedure includes nursing care, medications, and standard supplies used during your care. It does not include:

- Pre-Operative lab work
- X-ray studies
- Surgeon's fee
- Anesthesia fee
- Pathology fee

You will receive a separate charge for those services utilized.

All co-pays, deductibles, and co-insurances are collected at the time of admissions. MasterCard, Visa, American Express, and Discover cards are accepted. You can also pay with cash, money order, or check.

Our Commitment to You - The North County Surgicenter is committed to providing excellent service. If problems arise, please ask a staff member to help you. If your concerns are not resolved, please ask to speak with the Administrator. Your feedback is important to us. If you prefer, you may write to:

> Attn: Administrator North County Surgicenter 4000 Burns Road Palms Beach Gardens, FL 33410

Thank you for choosing the North County Surgicenter.

### Patient Information

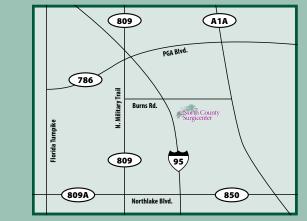
Date of your appointment:

Physician's Name:\_\_\_\_

Physician's Phone Number: \_

Patient's Name:

Special Instructions:



North County Surgicenter • 4000 Burns Road Palms Beach Gardens, FL 33410 www.northcountysurgicenter.com





4000 Burns Road Palms Beach Gardens, FL 33410 Phone: (561) 626-6446 www.northcountysurgicenter.com



# Welcome!

The staff at the North County Surgicenter are pleased that you and your physician have decided to utilize our facility. We strive to ensure that you will be comfortable and at ease while you are at our Center. We realize that any surgical procedure can create anxiety for both the patient and their love ones. We hope we can address all of your concerns and questions. If you have any additional questions please feel free to contact us at 561-626-6446.

The North County Surgicenter offers a warm surrounding with a friendly, highly proficient staff to minimize the stress often associated with surgery. Every patient is given individualized attention and care.

**Quality** - Our Center provides our patients with the finest quality and most comprehensive same day surgical care in the area. A highly skilled team of registered nurses and certified technicians, specially trained in same day surgical procedures, support the physicians at our Center. Our staff has over 100 years of combined surgery center experience. The North County Surgicenter is accredited by the American Association of Ambulatory Health Care (AAAHC), and is fully licensed by the State of Florida, and by Medicare and Medicaid.

## **Online Clinical History**

Take advantage of the latest technology to ensure an uneventful stay. Please complete your online clinical history on our web site at www.northcountysurgicenter.com. Just click on the Online Pre Registration box.

- Fast and efficient. The Online Clinical History takes 10-20 minutes to complete.
- Vastly reduces paperwork to be completed on the day of the procedure.
- Ensures an uneventful stay and allows the staff to plan for your upcoming procedure.

If you do not have Internet access or you are unable to complete the Online Clinical History please call us at 561-626-6446 and ask to speak with a Pre-Operative Nurse.

You will receive a call from our Center prior to your procedure to review your medical history, pre-operative instructions, as well as to discuss insurance and financial matters.

**<u>Preparation for Surgery</u>** - Please review and adhere to the following to ensure an uneventful surgery and a quick recovery.

- Do not eat or drink anything after midnight prior to your procedure. This includes candy, gum, or water.
- Shower and brush your teeth the morning of your surgery. Please take care as to not swallow any water while you brush your teeth.
- Do not wear make-up, contact lenses, or jewelry.
- Wear comfortable loose fitting clothing.
- Arrange for an adult to accompany you to the Center, as well as to drive you home and care for you after your procedure.
- If you experience ANY health changes (cold, fever) before your surgery please notify your physician.
- No smoking after midnight on the day of your procedure.
- If you suspect you may be pregnant please notify your physician as well as our staff.
- Bring your insurance cards and a picture I.D.



On the Day of your Procedure - Please arrive at least one hour prior to your scheduled surgical time unless otherwise instructed by pre-operative nurse. This will allow adequate time for you to complete any paperwork, as well as give the staff time to prepare you for your surgery.

Children Having Procedures - The prospect of a procedure can be frightening to a child and their family. Our staff makes every effort to alleviate these fears. You and your child are invited to tour the facility and meet our staff.

A parent's presence can provide a great deal of comfort for a pediatric patient. We encourage you to stay with your child in the pre-operative area prior to the surgery, and in the recovery area following the procedure. Feel free to bring your child's favorite stuffed animal, or blanket for added assurance. If you would like to schedule a tour prior to your child's procedure please call for an appointment 561-626-6446.

After your procedure - You will be moved to our fully equipped recovery area where you will remain under close observation by the Anesthesiologist and our Nurses until you are ready to go home. Although the length of post procedure stay varies according to the type of procedure and your physician's instructions, most patients are discharged 1 to 2 hours after their procedure.